

Carolina Oncology Specialists

NOTICE OF NONDISCRIMINATION

Carolina Oncology Specialists complies with applicable federal and state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, religion, gender identity, sexual orientation, or any other protected characteristic under applicable law.

Carolina Oncology Specialists is committed to providing equal access to quality healthcare services for all patients. We do not exclude individuals or treat them differently because of a protected characteristic.

Communication Assistance and Accessibility

Carolina Oncology Specialists provides appropriate aids and services, free of charge, to ensure effective communication with individuals with disabilities, including:

- Qualified sign language interpreters
- Written information in alternative formats, such as large print, audio, or accessible electronic formats
- Other reasonable accommodations as required by law

We also provide language assistance services, free of charge, to individuals whose primary language is not English, including:

- Qualified interpreters
- Written translations of important documents
- Other language assistance services

If you need these services, please contact our office staff or the Practice Administrator.

Filing a Grievance

If you believe that Carolina Oncology Specialists has failed to provide these services or has discriminated in another way based on a protected characteristic, you may file a grievance with:

Compliance Officer
Carolina Oncology Specialists
2406 Century Place SE
Hickory, NC 28602
Phone: 828-324-9550
cos.hr@carolinaonco.com

You may file a grievance in person, by mail, email, or phone. If you need assistance filing a grievance, our staff is available to help.

Filing a Civil Rights Complaint

You may also file a civil rights complaint with the:

U.S. Department of Health and Human Services

Office for Civil Rights
200 Independence Avenue, SW
Washington, DC 20201

Online: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint Information Line: 1-800-368-1019

TDD: 1-800-537-7697

Website: <https://www.hhs.gov/ocr>

Carolina Oncology Specialists is committed to providing a welcoming, inclusive, and respectful environment for all patients, visitors, employees, applicants, and members of the community.